

Uluru and the Red Centre



Welcome to your next adventure.
Here are a few details to help you get prepared...

Phone Coverage and WiFi

There is patchy phone coverage while you are on the track. Like most remote rural places, Telstra offers the best chance at reception. When you are back at your accommodation there is phone coverage.

Mecure Alice Springs and Outback Pioneer hotel has free WiFi, Kings Canyon resort has roaming WiFi for purchase.

Climate

Autumn (March - May)

Autumn is one of the best times to visit Alice Springs, with warm days and cool nights. Average temperatures range from 12 - 27°C (53.6 - 80.6°F).

Winter (June - August)

During winter, average temperatures fall between 4.8 - 20°C (40.6 - 68°F), with July being the coolest month. Nighttime temperatures can drop below 0°C (32°F) and thick frost on the ground can resemble a carpet of snow.

Spring (September - November)

In spring the weather begins to warm up with average temperatures between 13.8 - 30.6°C (56.8 - 87°F). It can bring spectacular thunderstorms and cool evenings.

Dining

Included in the tour is breakfast every morning and 3 dinners.

Medical Restrictions

As we operate in remote areas, guests will need to bring all of their own personal medications on tour. Whilst our guides are qualified in remote area or wilderness first aid and carry satellite phones, we do not carry epi-pens, Ventolin or other emergency medications. If a person requires urgent medical attention whilst on tour, it may take several hours or more for emergency services to attend the scene and take you to a medical facility.

Under certain circumstances your tour consultant may request a medical certificate of fitness before you are cleared to participate on the tour.

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1300 544 882



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If pre-existing medical issues that will affect your ability to complete the tour or have an impact on other guests experiences, are not disclosed prior to the departure, we reserve the right to remove you from the tour.

You can bring a CPAP machine whilst on tour but you will need to purchase a single supplement.

Dietary Requirements

Please let us know if you have any dietary requirements and we will do our best to cater for you.

Access to Shops

It's better to bring everything you need prior to the tour starting, however, if there are necessary items that need to be purchased there will be opportunities to access the shops.

Options

On the last day there is the option to either fly out of Yulara (Uluru) or drive back into Alice Springs. Please let us know which option you prefer.

What to Pack

- Day-pack - to carry your belongings during the day.
- Comfortable casual clothes for sightseeing
- Comfortable, sturdy walking shoes or boots - heeled shoes are not appropriate
- Sun protection - hat (secure fitting and/or with chin strap), sun cream, sun glasses
- Water bottle 1L capacity - please bring filled every day
- Camera and charger/batteries

Emergency Contact on Tour

In the case of an emergency and family and friends are trying to get in contact with you and unable to reach you on your personal phone, please ask them to call the office on 1300 544 882. After hours or on the weekend there is an option on the voicemail which will direct them through to the duty managers personal mobile.

On tour in an emergency situation our guides will be carrying satellite phones.

Final Payment Due Date

Final payment is required six weeks prior to departure or at time of booking if booking within six weeks.

Cancellation Policy

All our tours require a minimum of 2 people and have a maximum of 12 people.

We hope that you do not need to cancel your booking. However, if you do, our cancellation fee, based on the notice given prior to the departure date, is:

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- More than 12 weeks: \$50 administration fee
- 6 to 12 weeks: loss of deposit
- 4 to 6 weeks: 25% of full tour cost
- 2 to 4 weeks: 50% of full tour cost
- less than 2 weeks: 100% of full tour cost, no refund

We understand times are still uncertain as we ride the rollercoaster of state outbreaks. That's why we've introduced flexible cancellation terms so that if you're in a pickle, your adventure isn't. Please see our cancellation policy during covid restrictions here <https://www.waratahadventures.com.au/covid-19/>

If you have any concerns about cancelling, please take out travel insurance covering this contingency. This policy will be adhered to despite the most compelling and compassionate circumstances.

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