

# Highlights of Tasmania

Welcome to your next adventure.  
Here are a few details to help you get prepared...

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## Phone Coverage and WiFi

Phone reception in rural Tasmania can be hit and miss; Telstra has the best coverage. In saying that there will be reception for most carriers in the main cities of Hobart and Launceston. All accommodations have free WiFi.

## Climate

Our itinerary covers mountainous as well as coastal areas, and with that comes a variety of climates. Tasmanian weather is typically hard to predict. In fact the only thing we can say for certain is that the weather will be unpredictable. Despite the fact we are going in warmer months, you need to be equipped for everything from snow to 30 degree.

## Dining

There are 4 meals included as well as breakfast every morning.

## Medical Restrictions

As we operate in remote areas, guests will need to bring all of their own personal medications on tour. Whilst our guides are qualified in remote area or wilderness first aid and carry satellite phones, we do not carry epi-pens, Ventolin or other emergency medications. If a person requires urgent medical attention whilst on tour, it may take several hours or more for emergency services to attend the scene and take you to a medical facility.

Under certain circumstances your tour consultant may request a medical certificate of fitness before you are cleared to participate on the tour.

If pre-existing medical issues that will affect your ability to complete the tour or have an impact on other guests experiences, are not disclosed prior to the departure, we reserve the right to remove you from the tour.

You can bring a CPAP machine whilst on tour but you will need to purchase a single supplement.

## Dietary Requirements

Please let us know if you have any dietary requirements and we will do our best to cater for you.

Got Questions? Chat with us...



1300 544 882



reservations@waratahadventures.com.au

## Access to Shops

It's better to bring everything you need prior to the tour starting, however, if there are necessary items that need to be purchased there will be opportunities to access the shops.

## Optional Activities

On Day 2 there is the option to visit Bruny Island.

## What to Pack

- Day-pack - to carry your belongings during the day
- A filled 1L water bottle to keep you hydrated
- Waterproof jacket\*
- Sun protection - hat (secure fitting and/or with chin strap), sun cream, sun glasses
- Casual comfortable clothes for sightseeing - keep the high heels at home

\*You have to expect some bad weather at any time of the year down here so bring wet weather gear even if the forecast is fine.

## Emergency Contact on Tour

In the case of an emergency and family and friends are trying to get in contact with you and unable to reach you on your personal phone, please ask them to call the office on 1300 544 882. After hours or on the weekend there is an option on the voicemail which will direct them through to the duty managers personal mobile.

On tour in an emergency situation our guides will be carrying satellite phones.

## Final Payment Due Date

Final payment is required six weeks prior to departure or at time of booking if booking within six weeks.

## Cancellation Policy

All our tours require a minimum of 2 people and have a maximum of 12 people

We hope that you do not need to cancel your booking. However, if you do, our cancellation fee, based on the notice given prior to the departure date, is:

- More than 12 weeks: \$50 administration fee
- 6 to 12 weeks: loss of deposit
- 4 to 6 weeks: 25% of full tour cost
- 2 to 4 weeks: 50% of full tour cost
- less than 2 weeks: 100% of full tour cost, no refund

We understand times are still uncertain as we ride the rollercoaster of state outbreaks. That's why we've introduced flexible cancellation terms so that if you're in a pickle, your adventure isn't. Please see our cancellation policy during covid restrictions here <https://www.waratahadventures.com.au/covid-19/>

If you have any concerns about cancelling, please take out travel insurance covering this contingency. This policy will be adhered to despite the most compelling and compassionate circumstances.

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