

# Highlights of Adelaide, Barossa, Mt Gambier & Kangaroo Island

Welcome to your next adventure.  
Here are a few details to help you get prepared...

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## Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the bus to the hotel room and back to the bus. The driver will assist with the uploading and off-loading of the luggage from the bus.

## Phone Coverage and Charging

There is patchy phone coverage while you are out in some of the National Parks. Like most remote rural places, Telstra offers the best chance at reception. When you are back at your accommodation there is phone coverage.

## Climate

Days are usually dry in the mid to late 20's. However, some evenings can be very chilly, particularly in June, with overnight temperatures sometimes dipping to below 10 deg. In summer temperatures in the high 30's are also quite common. It can rain at any time, so please be prepared.

## Food

Some meals are included, with many lunches not included. You will have a chance to wander into town or pick up lunch at a restaurant on those days. Breakfast comprises of cereal, fruit and toast, with the odd cooked breakfast buffet. Dinner is a 2 course meal, main and dessert.

## Drinks

There is plenty of opportunity to purchase alcohol while on tour as the shops are only a short stroll from your accommodation. All restaurants are licensed, which makes it easy to enjoy a nice local beer or wine each day.

## Medical Restrictions

As we operate in remote areas, guests will need to bring all of their own personal medications on tour. Whilst our guides are qualified in remote area or wilderness first aid and carry satellite phones, we do not carry epi-pens, Ventolin or other emergency medications. If a person requires urgent medical attention whilst on tour, it may take several hours or more for emergency services to attend the scene and take you to a medical facility.

Got Questions? Chat with us...



1300 544 882



reservations@waratahadventures.com.au

Under certain circumstances your tour consultant may request a medical certificate of fitness before you are cleared to participate on the tour.

If pre-existing medical issues that will affect your ability to complete the tour or have an impact on other guests experiences, are not disclosed prior to the departure, we reserve the right to remove you from the tour.

You can bring a CPAP machine whilst on tour but you will need to purchase a single supplement.

## Dietary Requirements

Please let us know if you have any dietary requirements and we will do our best to cater for you.

## Access to Shops

It's better to bring everything you need prior to the tour starting but if there are necessary items that need to be purchased there will be opportunities to access the shops along the way.

## What to Pack

- Day-pack - to carry your belongings during the day
- Sun protection - hat (secure fitting and/or with chin strap), sunscreen, sun glasses
- Comfortable casual shoes - heels are not appropriate
- Casual clothes for sightseeing
- Torch/headlamp (can be handy when twin sharing for getting up at night)
- Water bottle/s or camelback - 1 litre capacity - there will be water available on the bus but please come with your bottle filled each day
- Bathers and towel (some hotels will have a pool)
- Camera and charger/batteries

## Emergency Contact on Tour

In the case of an emergency and family and friends are trying to get in contact with you and unable to reach you on your personal phone, please ask them to call the office on 1300 544 882. After hours or on the weekend there is an option on the voicemail which will direct them through to the duty managers personal mobile. On tour in an emergency situation our guides will be carrying satellite phones.

## Final Payment Due Date

Final payment is required six weeks prior to departure or at time of booking if booking within six weeks.

## Cancellation Policy

All our tours require a minimum of 2 people and have a maximum of 12 people.

We hope that you do not need to cancel your booking. However, if you do, our cancellation fee, based on the notice given prior to the departure date, is:

- 85 days or more, you will be refunded all monies paid, less a \$50 administration fee.
- 42 to 84 days prior to departure, you will lose your deposit
- 28 to 41 days: 25% of full tour cost
- 14 to 27 days: 50% of full tour cost

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- less than 14 days: 100% of full tour cost, no refund

We understand times are still uncertain as we ride the rollercoaster of state outbreaks. That's why we've introduced flexible cancellation terms so that if you're in a pickle, your adventure isn't. Please see our stress free booking terms on the following link <https://www.waratahadventures.com.au/covid-19/>

If you have any concerns about cancelling, please take out travel insurance covering this contingency. This policy will be adhered to despite the most compelling and compassionate circumstances.

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