

# Daintree & Cape Tribulation



Welcome to your next adventure.  
Here are a few details to help you get prepared...

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## Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

Note: Due to luggage size restrictions for days 5-7, you will be issued a duffel bag, and your larger suitcase can be stored at the hotel while we head north into gulf country.

## Phone Coverage and Charging

Cairns and Cooktown have reliable phone reception. There is WiFi available at both hotels.

## Dining

Enjoy daily breakfast, 1 lunch (on the cruise) and 2 dinners included.

## Medical Restrictions

As we operate in remote areas, guests will need to bring all of their own personal medications on tour. Whilst our guides are qualified in remote area or wilderness first aid and carry satellite phones, we do not carry epi-pens, Ventolin or other emergency medications. If a person requires urgent medical attention whilst on tour, it may take several hours or more for emergency services to attend the scene and take you to a medical facility.

Under certain circumstances your tour consultant may request a medical certificate of fitness before you are cleared to participate on the tour.

If pre-existing medical issues that will affect your ability to complete the tour or have an impact on other guests experiences, are not disclosed prior to the departure, we reserve the right to remove you from the tour.

You can bring a CPAP machine whilst on tour but you will need to purchase a single supplement.

## Dietary Requirements

Please let us know if you have any dietary requirements and we will do our best to cater for you.

Got Questions? Chat with us...



1300 544 882



reservations@waratahadventures.com.au

## Access to Shops

It's better to bring everything you need prior to the tour starting but if there are necessary items that need to be purchased there will be opportunities to access the shops.

## What to Pack

- Day-pack - to carry your belongings in when out for the day
- A drink bottle filled with water
- Flat casual shoes (high heels are not appropriate for sight-seeing)
- Sun protection - hat (secure fitting and/or with chin strap), sun cream, sun glasses
- Casual comfortable clothes
- Bathers and Towel
- Camera - charger and batteries

## Getting ready for your tour...

We will adjust the length and grade of any walks according to the fitness levels of the group. In saying that though, if you do choose to do the walks a little preparation beforehand will certainly make the whole tour more enjoyable.

Doing a few walks around your suburb in the lead-up to the tour will benefit you greatly. If you can walk a few short distances, say 3-5km once or twice a week, this will give you the fitness to enjoy the walks on the tour and take in the surrounding beauty. This is in no-way a requirement, just a suggestion.

## Emergency Contact on Tour

In the case of an emergency and family and friends are trying to get in contact with you and unable to reach you on your personal phone, please ask them to call the office on 1300 544 882. After hours or on the weekend there is an option on the voicemail which will direct them through to the duty managers personal mobile.

On tour in an emergency situation our guides will be carrying satellite phones.

## Final Payment Due Date

Final payment is required six weeks prior to departure or at time of booking if booking within six weeks.

## Cancellation Policy

All our tours require a minimum of 2 people and have a maximum of 12 people.

We hope that you do not need to cancel your booking. However, if you do, our cancellation fee, based on the notice given prior to the departure date, is:

- More than 12 weeks: \$50 administration fee
- 6 to 12 weeks: loss of deposit
- 4 to 6 weeks: 25% of full tour cost
- 2 to 4 weeks: 50% of full tour cost
- less than 2 weeks: 100% of full tour cost, no refund

We understand times are still uncertain as we ride the rollercoaster of state outbreaks. That's why we've introduced flexible cancellation terms so that if you're in a pickle, your adventure isn't. Please see our cancellation policy during covid restrictions here <https://www.waratahadventures.com.au/covid-19/>

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If you have any concerns about cancelling, please take out travel insurance covering this contingency. This policy will be adhered to despite the most compelling and compassionate circumstances.

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