# Margaret River and Rottnest Island



Welcome to your next adventure. Here are a few details to help you get prepared...

#### Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## Phone Coverage and Charging

Phone coverage is good within Perth, Fremantle and on Rottnest. Telstra has better coverage down south but most carriers will have reception in the town centers. All accommodation has free WiFi.

## Climate

Known for its four distinct seasons, the mild Mediterranean climate not only makes Margaret River a premium wine growing region, but also a year round choice for holiday makers.

In summer, there is little rainfall and the average maximum temperature is just under 30 degrees Celsius. Hot days are usually cooled off with lovely afternoon sea breezes. Summer evenings are balmy to mild with temperatures around 15.5 degrees Celsius.

Most of the rainfall occurs in the winter, but winter still has plenty of glorious sunny days. Winter enjoys mild temperatures that average 16 to 18 degrees with some days in the early 20's. Winter evenings are mild and average above 8 degrees Celsius but are still cool enough to enjoy a log fire.

Spring and autumn are lovely and warm with plenty of sunny days. Each season reveals different aspects to appreciate. In summer the stunning beaches seduce swimmers and kite surfers. In winter, they're graced with a passing parade of whales. Autumn sees a flurry of arts and wine-inspired events. In spring, the wildflowers put on their own dazzling show.

## Dining

9 meals are included in the tour, for all other meals; the tour guide (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify Waratah of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

## **Medical Restrictions**

As we operate in remote areas, guests will need to bring all of their own personal medications on tour. Whilst our guides are qualified in remote area or wilderness first aid and carry satellite phones, we do not carry

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epi-pens, Ventolin or other emergency medications. If a person requires urgent medical attention whilst on tour, it may take several hours or more for emergency services to attend the scene and take you to a medical facility.

Under certain circumstances your tour consultant may request a medical certificate of fitness before you are cleared to participate on the tour.

If pre-existing medical issues that will affect your ability to complete the tour or have an impact on other guests experiences, are not disclosed prior to the departure, we reserve the right to remove you from the tour.

You can bring a CPAP machine whilst on tour but you will need to purchase a single supplement.

#### **Dietary Requirements**

Please let us know if you have any dietary requirements and we will do our best to cater for you.

#### Access to Shops

It's better to bring everything you need prior to the tour starting but if there are necessary items that need to be purchased there will be opportunities to access the shops.

## **Optional Activities**

On Day 1 you have the option to either explore Perth or head out to the Swan Valley via a River Scenic Cruise. We recommend booking with Captain Cook Cruises.

https://www.captaincookcruises.com.au/cruises/wine-cruises

#### What to Pack

- Day-pack to carry your belongings when out for the day
- A drink bottle filled with water
- Sun protection hat (secure fitting and/or with chin strap), sun cream, sun glasses
- Casual clothes
- Comfortable flat shoes (heels are not appropriate for sight-seeing)
- Bathers and a towel
- Camera and charger/batteries

#### **Emergency Contact on Tour**

In the case of an emergency and family and friends are trying to get in contact with you and unable to reach you on your personal phone, please ask them to call the office on 1300 544 882. After hours or on the weekend there is an option on the voicemail which will direct them through to the duty mangers personal mobile.

On tour in an emergency situation our guides will be carrying satellite phones.

## Final Payment Due Date

Final payment is required six weeks prior to departure or at time of booking if booking within six weeks.

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# **Cancellation Policy**

All our tours require a minimum of 2 people and have a maximum of 12 people

We hope that you do not need to cancel your booking. However, if you do, our cancellation fee, based on the notice given prior to the departure date, is:

- More than 12 weeks: \$50 administration fee
- 6 to 12 weeks: loss of deposit
- 4 to 6 weeks: 25% of full tour cost
- 2 to 4 weeks: 50% of full tour cost
- less than 2 weeks: 100% of full tour cost, no refund

We understand times are still uncertain as we ride the rollercoaster of state outbreaks. That's why we've introduced flexible cancellation terms so that if you're in a pickle, your adventure isn't. Please see our stress free booking terms on the following link <u>https://www.waratahadventures.com.au/covid-19/</u>

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reservations@waratahadventures.com.au