# How to Talk With Your Health Care Team About What is Best for You

Shared Decision Making for Patients and Caregivers





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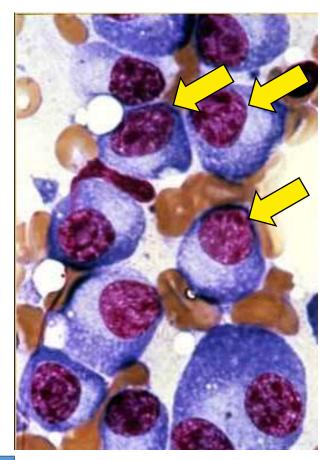
## Myeloma Review: Cancer of Plasma Cells

### **Bone Marrow of MM Patient**

- Cancer of antibody-producing cells
- Myeloma cells crowd out normal bone marrow cells and produce ineffective antibodies, or parts of antibodies
- Myeloma Diagnosis:

Clonal bone marrow ≥ 10% or bony/extramedullary plasmacytoma **AND** any one or more **M**yeloma **D**efining **E**vents (MDE)

- SLiM-CRAB criteria
  - <u>Sixty</u> percent clonal plasma cells
  - serum free **Li**ght chain ratio >100
  - <u>Magnetic resonance imaging (MRI)=>1 focal lesion</u>



Myeloma cells often have large eccentric nuclei







## Managing Myeloma: Balancing Many Components

**Transplant** Eligible **Patients** 

Ineligible

**Transplant** patients

**Everyone** 

Initial Therapy

Consolidation

Maintenance

Consolidation/ Maintenance/ Continued therapy

Treatment of Relapsed disease

**Supportive Care** 

Goals

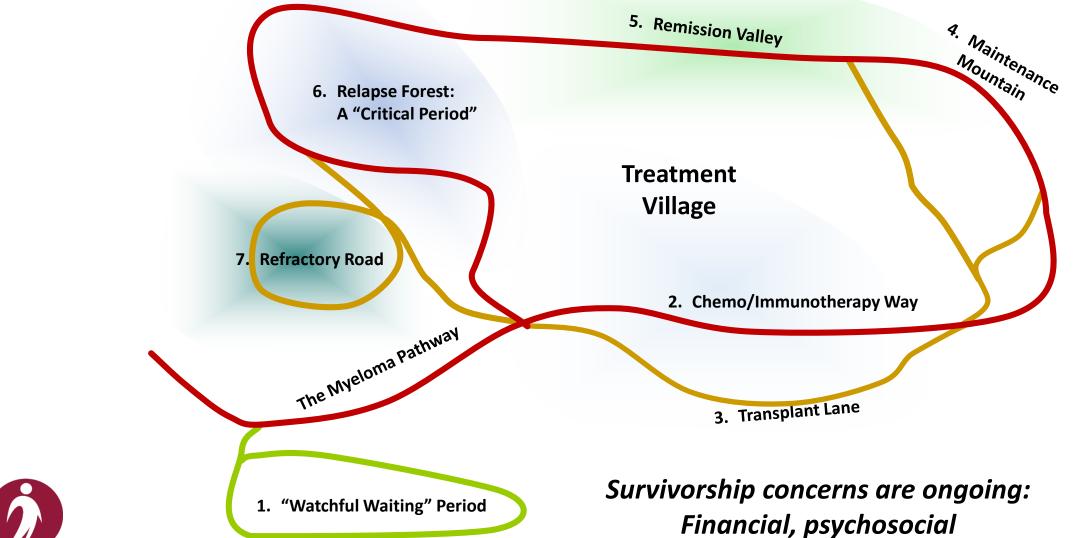
- Disease and symptom control
- **Extend life expectancy**
- **Promote quality of life**







## Long and Winding Road of Myeloma Diagnosis, Treatment





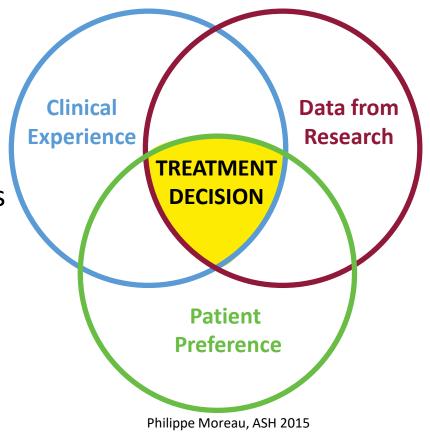


## There will be "critical periods" where decisions need to be made



### **Examples of Critical Periods:**

- 1) Starting/stopping myeloma treatment
- 2) "Supportive treatment"
  - -Radiation, blood transfusions, bone-building medications (bisphosphonates), antibiotics, vaccines
- 3) Transplant or not
- 4) Am I in remission or relapsing?
- 5) Starting/stopping maintenance
- 6) Radiation for plasma cell tumors, pain
- 7) Elective or necessary surgery (kyphoplasty, rod placement)





## To treat or not to treat.... That is the question. And with what?

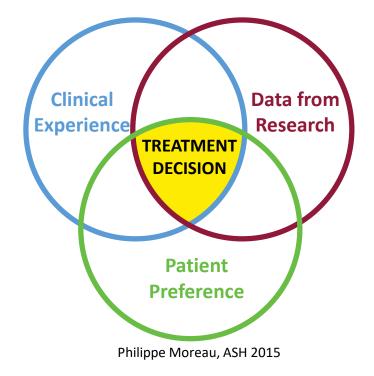




#### **Considerations**

- Options explored with health care provider
- Current results of clinical trials
- Lifestyle and Quality of Life (IV/oral)
- Previous treatment
  - Response and Duration? Retry?
  - Tolerability Side Effects?
- Maximizing benefits of each drug (avoid rapid switching unless medically necessary)
- Clinical trial participation, if eligible
- Second opinion or consultation with a myeloma specialist

Tip: Write down
what is important
to you and
discuss with your
healthcare team





Treatment decisions are individualized.
With many good treatment options patient preferences play a larger role



## Evolution in Health Care: From "Father-knows-best" to "Shared Decision Making"





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 In the past, paternalistic or provider-driven decision-making model was dominant



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 Now an emphasis on patient-centered care and involving the patient in the health care decisions<sup>1-4</sup>





## Why Shared Decision Making in Multiple Myeloma?



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- Multiple treatment options; patient and caregiver's goals, preferences and values may influence treatment decision
- Relapsing nature of multiple myeloma; multiple decision points
- Myeloma patients are living longer; goals,
   preferences and values may change over time
- Note: shared-decision making has been studied in multiple cancer types although relatively little research in multiple myeloma patients to date







## Patterns of Decision Making: Myeloma Patients' Preferences

Patient Controlled	Degner and Beaton's Pattern of Decision Making <sup>1</sup>	Among Myeloma Patients <sup>2</sup> N = 20
	"I prefer to make the final treatment decision"	
	"I prefer to make the final treatment decision after seriously considering my provider's opinion"	40%
	"I prefer that my provider and I share responsibility for deciding which treatment is best"	55%
	"I prefer my provider to make the final treatment decision, but only after my provider has seriously considered my opinion"	5%
	"I prefer to leave all treatment decisions to my provider"	
Provider	1. Beaton JI, et al. Can Nurse. 1990;86:18-22. 2. Tariman JD, et al. Oncol Nurs Forum. 2014;41:411-419.	





## What is Shared Decision Making?

## Shared decision making is a model of treatment decision making

### 4 essential elements:

- 1. 2 parties: healthcare providers (MD/APP/RNs) and patient/caregiver
- 2. Both parties share information
- 3. Both parties take steps to build consensus about preferred treatment
- 4. Mutual agreement is reached between patient and healthcare member on treatment approach



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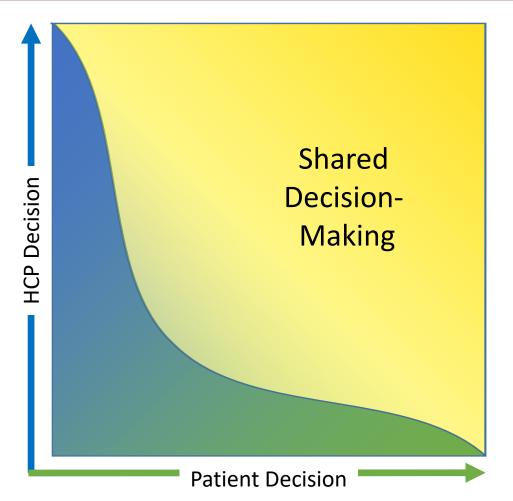








## Shared Decision-Making Implementation in Oncology



- Present treatment options; discuss pros and cons; ensure patients and caregivers are understanding the information
- Discuss personal preferences, values, issues and concerns related to treatment options
- Allow time to think about the options (assuming not a medical emergency); facilitate follow up visit to discuss further questions/concerns
- Arrive at an agreement on treatment approach

Tip: Research shows that providers want to hear from patients, and that their opinion helps treatment outcomes. Use your voice.





## The New Era of Shared Decision Making Benefits Both Patients and Health Care Providers



### **Shared Decision Making Benefits & Outcomes**

#### **Short-Term Benefits**

- Increased confidence with treatment decisions
- Higher satisfaction with treatment decisions
- Enhanced trust in healthcare team
- Improved self-efficacy
- Avoidance of decisional regrets
- Decreased patient/caregiver stress and anxiety related to cancer treatment decisions

### **Long-Term Outcomes**

- Treatment adherence
- Better quality of life
- Improved treatment outcomes: disease remission





## Reasons Why Shared Decision Making Is Not Always Used





Practice Barrier	<ul> <li>Limited time during patient encounter "too busy"</li> <li>Commitment by all multidisciplinary team members</li> <li>Nurses/Doctors might not think they make a difference.</li> </ul>	
Patient Barrier	<ul> <li>Patient is hesitant to "speak up"</li> <li>Difference in goals between patient and caregiver</li> <li>Not sure what is important to them – "trust provider's judgment"</li> </ul>	
Institutional Barrier	Lack of policy or time commitment	
Scope of Practice Barrier	<ul> <li>Laws and guidelines prohibiting autonomous practice</li> </ul>	
Administration Barrier	<ul> <li>Inadequate support by hospital administration (types of treatments restricted)</li> </ul>	

Tip: Patients can help overcome many of the barriers to share decision making by being organized and proactive. Make a list of your questions and priorities in advance of an office visit. Be proactive in learning about myeloma from reputable sources like the IMF.







### Patient and Caregiver's Roles in Shared Decision Making

# Ask questions (write them down in advance of visit)

- What are my treatment options?
- What are the pros and cons of each option? Efficacy? Side effects? Administration? Insurance nuances?
- Are there treatments that wouldn't be a good option for me? Why?

# Express your desire to participate in the treatment decisions

- I want to make sure the treatment we chose is the best option for me
- I want to be sure we a choosing the best therapy for my husband/wife

# Ask for time (if needed/appropriate)

- There is a lot to think about. Can I/we have some time to consider the options?
- Ask for information you can consider at home
- Note: if medical emergency/high risk, may not be appropriate







## Patient and Caregiver's Roles in Shared Decision Making

#### **Understand options**; consider priorities

- Use reliable sources of information
- Use caution considering stories of personal experiences
- Consider your goals/values/preferences

### **Express your** goals/values/preferences; create a dialog

- My top priority is [goal/value]; additional [preferences] are also important.
- I think [treatment] may be a good choice given my priorities... What do you think?
- What treatment would you recommend given my goals and priorities?

### Arrive at a treatment decision together



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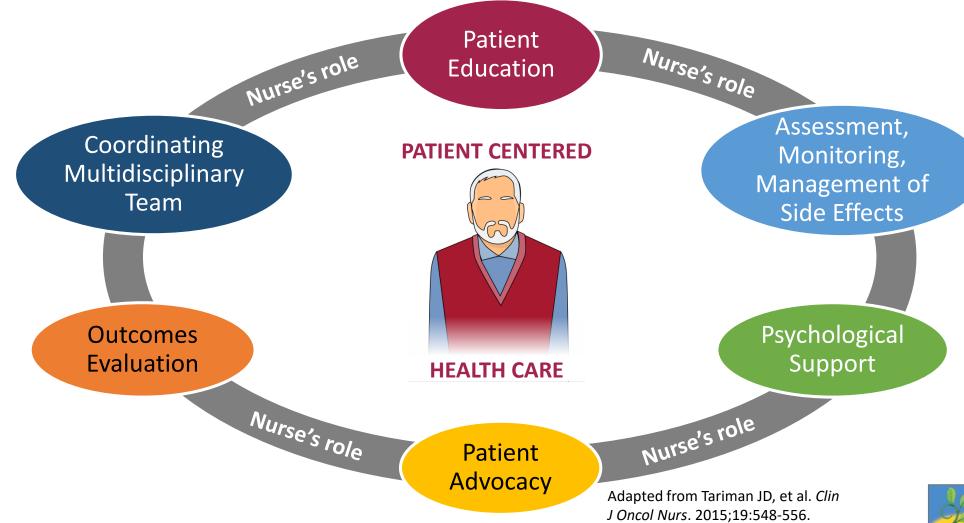






## Nurse's Can be a Helpful Resource for Shared Decision Making

- Oncology nurses are involved in shared decisionmaking<sup>1</sup>
- Nurses are a trusted source of patient information<sup>2</sup>









### SHARE Approach

- The SHARE Approach Essential Steps of Shared Decision making has been suggested by the Agency for Healthcare Research and Quality (AHRQ) and other organizations.
- The 5 steps to SHARE are:
  - Step 1: <u>Seek your patient's participation</u>
  - Step 2: <u>H</u>elp your patient explore and compare treatment options
  - Step 3: <u>A</u>ssess your patient's values and preferences
  - Step 4: **R**each a decision with your patient
  - Step 5: <u>E</u>valuate your patient's decision









### Here is an Example...

- Margaret is a 46 YO single mother, diagnosed with MM in 2008.
- She enrolled in a clinical trial with a proteasome inhibitor and an IMId drug.
- Achieved a complete response.
- On maintenance since 2009.
- She never had a transplant.
- 2 children: both are now in middle school.
- Her MM is becoming active "biochemical disease progression"
  - How does the discussion go?
  - What should she keep in mind when meeting with the healthcare team?



Tip: A new diagnosis of MM and/or new treatment options can be overwhelming. Follow 10 steps to better care (<a href="https://www.myeloma.org/understanding/10-steps">https://www.myeloma.org/understanding/10-steps</a>) for suggestions.







## Here is another Example...

- William is a 77 YO married retired store owner, diagnosed with MM in 2015.
- Married 52 years; wife in generally good health.
- Treated an IMId drug and dexamethasone continuous therapy. Transplant ineligible due to pulmonary hypertension.
- Achieved a complete response.
- Wife now showing early signs of dementia.
- Priorities are changing.
  - How does the discussion go?
  - What should he keep in mind when meeting with the healthcare team?

Tip: Bring up changing circumstances and priorities proactively.











- What if a patient does not have a caregiver
  - Resources
  - Strategies for identifying someone to provide input and help with decisionmaking process, transportation and logistics

Tip: Sometimes there is not a care giver to help with your care. Someone or a group can be appointed to help you with your decisions (place of worship, community, or through the hospital).

- What if patient/family do not agree on treatment
  - Example: Transplant vs no transplant
  - Intravenous versus oral treatment

#### Solution:

Determine what is most important...

Consider if Quality of life, office visits, quantity of life or where one receives treatment (office versus home) is most important

Tip: Sometimes patients, providers do not mutually agree on recommendations. That is natural.

Discussing concerns, pros- and cons- can help arrive at a decision.







### Important Decision for Patients With Multiple Myeloma

- When to start treatment? Not everyone with M protein has multiple myeloma. MGUS vs. smoldering MM vs. Active MM
- When to change treatment? Measuring response
- Duration of bisphosphonates?
- How often to obtain lab tests? Office visits?



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- eg, if someone travels a far distance do they really need to come monthly to the clinic, or see
  if other solutions are available such as less frequent monitoring after a few months, or virtual
  "telemedicine" visits, or establish with a provider closer to home
- Adding, removing or adjusting medications (eg, antibiotics, diuretics, blood thinners, blood pressure meds, insulin)? Some myeloma medications can affect other medications





## Additional Strategies, Suggestions for Communicating with Team



- Continue to communicate about changing life events, priorities
  - What is the latest data? New therapies with good results for patients?
  - Importance of attending a graduation, reunion or other events; ask about treatment timing
  - "Attending my grandson's high school graduation May 25<sup>th</sup> is very important to me. What can we do to make sure I feel well that day and am able to attend and participate?"
- Mention challenges (eg, transportation, affording medication)
  - There may be options but your health care team does not know to offer unless you ask
- Do not be afraid to ask questions/seek second opinions
  - Health care is fragmented; no provider knows all the tricks/programs
  - Can be worth it to have other health care providers weigh in; they may know additional programs or services that may be helpful for you



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### Conclusion

- With all of the available treatment options for multiple myeloma, it is now more important than ever to have open discussions with your healthcare team
- It is OK to ask your healthcare team to discuss options from treatment to supportive care strategies (bone strengtheners)
- Consider the shared decision making approach to find what works for you and your family, caregivers
- Remember: You are your own best advocate



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### **Shared Decision Making**



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## With Support From:















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