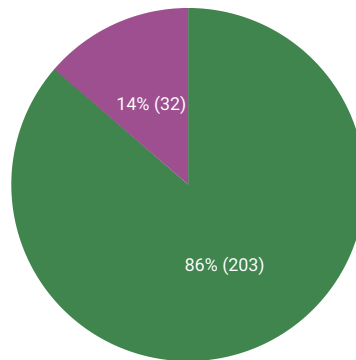


Analyze

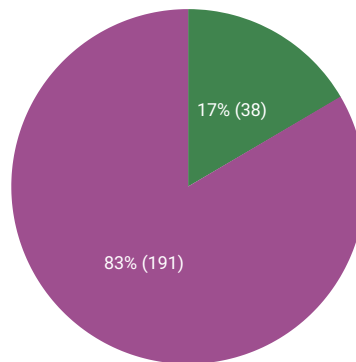
Finished



- Completed exam: 86% (203)
- Unfinished: 14% (32)

Chart total: 235

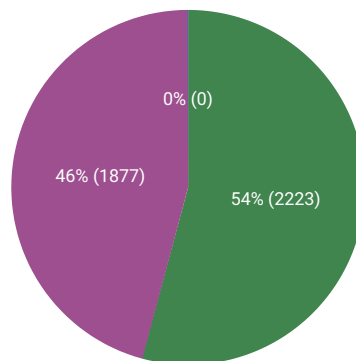
Grading



- Passed: 17% (38)
- Failed: 83% (191)

Chart total: 229

Scores







- Correct: 54% (2223)
- Incorrect: 46% (1877)
- Partially correct: 0% (0)

Chart total: 4100





Questions overview

2. Which is correct: "Log in to the site" or "Login to the site"?

Answer	Count
✓ Log in to the site	 65% (146)
✗ Login to the site	 12% (26)
✗ Neither is correct -- it should be "Log into the site"	 16% (37)
✗ All are acceptable	 8% (17)
Total	100% (226)





Correct: 146 Partially correct: 0 Incorrect: 80 Lowest score: 0.00pts Average score: 0.65pts
Highest score: 1.00pts

3. What's the difference between "setup" and "set up"?

Answer	Count
✓ "Setup" is a noun, "set up" is a verb	 84% (188)
✗ "Set up" refers to a kind of unexpected ambush, whereas "setup" refers to position	 4% (9)
✗ "Setup" is the American spelling, "set up" is the British spelling	 3% (7)
✗ "Set up" is a noun, "setup" is a verb	 9% (21)
Total	100% (225)

Correct: 188 Partially correct: 0 Incorrect: 37 Lowest score: 0.00pts Average score: 0.84pts
Highest score: 1.00pts

4. Identify a grammar/style checker that you can use to check documentation.

Answer	Count
✓ Acrolinx	 39% (87)
✗ Plain Language Checker	 48% (109)
✗ Evernote	 7% (15)
✗ Bluefish	 6% (14)
Total	100% (225)

Correct: 87 Partially correct: 0 Incorrect: 138 Lowest score: 0.00pts Average score: 0.39pts
Highest score: 1.00pts

**5. Is it now generally acceptable (in documentation) to use a plural pronoun with a singular antecedent?
For example, "The options shown to each user depend on their preferences."**

Answer	Count
✓ Yes	61% (135)
✗ No	26% (57)
✗ Only for UK audiences	2% (4)
✗ Only if the user allows plural pronouns as a form of self-identity	11% (25)
Total	100% (221)

Correct: 135 Partially correct: 0 Incorrect: 86 Lowest score: 0.00pts Average score: 0.61pts
Highest score: 1.00pts

6. Should you capitalize the second part of a compound adjective or noun when used in a title?

Answer	Count
✓ No	24% (54)
✗ Yes	28% (62)
✗ Yes, as long as it is a proper noun	24% (54)
✗ Capitalization in titles is optional	23% (51)
Total	100% (221)





Correct: 54 Partially correct: 0 Incorrect: 167 Lowest score: 0.00pts Average score: 0.24pts
Highest score: 1.00pts

7. Should the word "only" come before or after a verb?

Answer	Count
✓ Generally after (unless the meaning is distorted or awkward)	28% (60)
✗ "Only" should be avoided in tech docs	20% (43)
✗ Generally before	23% (50)
✗ Depends on the particular meaning of "only" that you are using	29% (64)
Total	100% (217)




Correct: 60 Partially correct: 0 Incorrect: 157 Lowest score: 0.00pts Average score: 0.28pts
Highest score: 1.00pts

8. How do you decide between "addon" or "add-on" when choosing the spelling?

Answer	Count
✓ Google it to see which is used more commonly, or consult other company docs for consistency	 40% (85)
✗ Hyphenate compound adjectives rather than following other examples of poor grammar	 31% (65)
✗ Check the Chicago Manual of Style, as this tends to be the authoritative source for style decisions made with documentation	 26% (54)
✗ Use a single word spelling to align with a younger, more casual style	 3% (7)
Total	100% (211)





Correct: 85 Partially correct: 0 Incorrect: 126 Lowest score: 0.00pts Average score: 0.40pts
Highest score: 1.00pts

9. Should an appositive (a noun phrase that renames a subject) be set off with commas?

Answer	Count
✓ Yes	 58% (119)
✗ No	 12% (25)
✗ Depends	 20% (41)
✗ Appositives should be set off with one comma at the beginning only	 10% (21)
Total	100% (206)





Correct: 119 Partially correct: 0 Incorrect: 87 Lowest score: 0.00pts Average score: 0.58pts
Highest score: 1.00pts

10. What's the difference between a restrictive and non-restrictive clause?

Answer	Count
✓ Non-restrictive is set off by commas	 42% (84)
✗ Restrictive is set off by commas	 25% (51)
✗ Restrictive clauses are constrained by their own internal grammar	 25% (50)
✗ Non-restrictive clauses aren't restricted to any part of speech	 8% (17)
Total	100% (202)





Correct: 84 Partially correct: 0 Incorrect: 118 Lowest score: 0.00pts Average score: 0.42pts
Highest score: 1.00pts

11. Should a sentence in docs typically have more than one idea?

Answer	Count
✓ Not typically (assuming you are writing for plain language and localization)	 82% (163)
✗ All sentences have multiple ideas inherent in them	 2% (3)
✗ With proper punctuation, you can pack in multiple ideas without sacrificing clarity	 10% (20)
✗ Sentences in tech docs do not have "ideas"	 7% (14)
Total	100% (200)





Correct: 163 Partially correct: 0 Incorrect: 37 Lowest score: 0.00pts Average score: 0.82pts
Highest score: 1.00pts

12. What guidelines should you follow when choosing fictitious names in examples?

Answer	Count
✓ Avoid distracting, cutesy, copyrighted, or real names (including your own)	 53% (105)
✗ Use commonly recognized names (e.g., Steve Jobs) to liven up docs in a fun way	 16% (32)
✗ Use actual names, even competitor product names, to simulate real examples	 2% (4)
✗ Avoid using names at all – just use general words like "person1" or "user A" or "thing B"	 29% (58)
Total	100% (199)

Correct: 105 Partially correct: 0 Incorrect: 94 Lowest score: 0.00pts Average score: 0.53pts
Highest score: 1.00pts

13. What is parallelism in lists?

Answer	Count
✓ Ensuring each list item starts out in a similar way (with a verb, noun, etc.)	 82% (162)
✗ Ensuring each idea in a list has the same argument type	 9% (17)
✗ Ensuring that each item in the list is of similar length	 3% (6)
✗ Ensuring that each idea in a list extends the previous idea in a similar but different line of thought	 6% (12)
Total	100% (197)

Correct: 162 Partially correct: 0 Incorrect: 35 Lowest score: 0.00pts Average score: 0.82pts
Highest score: 1.00pts

14. When should you use the term "utilize" instead of "use"?

Answer	Count
✓ When you're rendering something useful or usable in a way that runs counter to the thing's original intent	34% (67)
✗ When referring to utilities	7% (14)
✗ When using more formal speech	35% (68)
✗ Use and utilize are acceptable synonyms	24% (48)
	Total 100% (197)

Correct: 67 Partially correct: 0 Incorrect: 130 Lowest score: 0.00pts Average score: 0.34pts
Highest score: 1.00pts

15. When is passive voice warranted?

Answer	Count
✓ When you want to avoid assigning blame to the user	58% (115)
✗ When there are multiple subjects	13% (26)
✗ When you are describing a third-party audience	17% (34)
✗ When you are using parenthetical statements	11% (22)
	Total 100% (197)





Correct: 115 Partially correct: 0 Incorrect: 82 Lowest score: 0.00pts Average score: 0.58pts
Highest score: 1.00pts

16. Do web publishers traditionally use serif or sans-serif font for online content?

Answer	Count
✓ Sans-serif for online	68% (134)
✗ Serif for online	11% (22)
✗ Neither - full-serif is used for offline, partial serif for online	8% (16)
✗ The choice of serif or sans-serif depends on which locale your audience is based in	13% (25)
	Total 100% (197)





Correct: 134 Partially correct: 0 Incorrect: 63 Lowest score: 0.00pts Average score: 0.68pts
Highest score: 1.00pts

17. How long should a paragraph typically be in tech docs?

Answer	Count
✓ Around 3-5 lines	 85% (167)
✗ 10-15 lines	 11% (22)
✗ 15-20 lines	 2% (4)
✗ every 1 line	 2% (3)
Total 100% (196)	





Correct: 167 Partially correct: 0 Incorrect: 29 Lowest score: 0.00pts Average score: 0.85pts
Highest score: 1.00pts

18. When is jargon appropriate?

Answer	Count
✓ When the jargon is part of the user's vocabulary	 42% (83)
✗ Jargon is never appropriate	 22% (43)
✗ As long as you've defined it once, you can always use the term/acronym	 20% (40)
✗ When the jargon appears in the dictionary, which suggests that the usage is common enough that most users should understand it or will have an available means to look it up	 15% (30)
Total 100% (196)	





Correct: 83 Partially correct: 0 Incorrect: 113 Lowest score: 0.00pts Average score: 0.42pts
Highest score: 1.00pts

19. What reasons would you list for adopting title case or sentence case in headings?

Answer	Count
✓ Sentence case tends to increase readability	 57% (110)
✗ Sentence case reduces the chances of improper or camelcase capitalization	 17% (32)
✗ Sentence case conforms to a more formal style befitting a younger internet audience	 7% (13)
✗ Title case reads better with online fonts	 19% (37)
Total 100% (192)	





Correct: 110 Partially correct: 0 Incorrect: 82 Lowest score: 0.00pts Average score: 0.57pts
Highest score: 1.00pts

20. How often should you include subheadings in tech docs?

Answer	Count
✓ Every few paragraphs	 28% (52)
✗ Pretty much every paragraph	 3% (5)
✗ Usually one subheading per topic	 35% (66)
✗ Subheadings aren't manually formatted - each section should be stored as its own component to facilitate re-use.	 35% (66)
Total	100% (189)

Correct: 52 Partially correct: 0 Incorrect: 137 Lowest score: 0.00pts Average score: 0.28pts
Highest score: 1.00pts

21. Which sentence is punctuated correctly?

Answer	Count
✓ Some restrictions apply; however, if you are on the premium tier, you can use any method.	 58% (107)
✗ Some restrictions apply, however, if you are on the premium tier, you can use any method.	 13% (25)
✗ Some payment restrictions apply however if you are on the premium tier, you can use any payment method.	 0% (0)
✗ Some payment restrictions apply. However if you are on the premium tier, you can use any payment method.	 29% (54)
Total	100% (186)

Correct: 107 Partially correct: 0 Incorrect: 79 Lowest score: 0.00pts Average score: 0.58pts
Highest score: 1.00pts